

THE BAR ASSOCIATION OF SAN FRANCISCO

The ADR Department of The Bar Association of San Francisco presents



Mediator Certificate Training – Five Days

Co-Sponsored by the Alameda, Contra Costa, Marin, Napa, San Mateo, and Sonoma County Bar Associations

**February 26 & 27,
March 2, 6, 7, 2026**

MCLE Registration: 8:30 a.m. - 9:00 a.m.
In-Person Program: 9:00 a.m. - 6:00 p.m.
Virtual Program: 9:00 a.m. - 6:00 p.m.

Are you an attorney, judge, HR manager, therapist or other professional eager to elevate your conflict resolution abilities? If so, enroll in this well-regarded, intensive 40-hour certificate training and gain the skillset and confidence to resolve almost any dispute. This highly experiential training will prepare you to excel as a mediator, negotiator and representative in mediation. Participants will engage in interactive lectures and demonstrations, guest lectures from leading practitioners, and role-play practice with feedback. Upon finishing the course, you will receive a certificate of completion which satisfies training requirements for most court and agency panels. You will also receive a full set of model forms should you wish to build your own mediation practice.

Topics

- Negotiation strategies and mediation techniques for overcoming impasse
- Important mediator skills and process choices
- Conflict management methods for high-emotion parties
- Mediation confidentiality and ethics
- Mediator neutrality and implicit biases in mediation
- Strategic use of AI and virtual mediation tools
- Methods for reaching agreement, including important settlement terms

Trainer



Over the last 25 years, Claudia Viera has mediated nearly a thousand complex legal cases involving employment, business and contract disputes. As an acclaimed trainer, Ms. Viera has taught mediation skills and conflict resolution classes nationwide, in addition to Business Mediation courses for UC Berkeley and San Francisco State University. Ms. Viera has served as the President of The Mediation Society's Board of Directors, was co-chair of the Mediation Committee of the Bar Association of San Francisco and was the President of the Board of SEEDS Community Resolution Center.

**MCLE: 40 Hours, which includes
2 Hours Legal Ethics
2 Hours Elimination of Bias
1 Hour Technology**

To receive MCLE credit, you must sign in during the designated MCLE registration period. This activity is approved for Minimum Continuing Legal Education credit by the State Bar of California. BASF is a certified provider.
Provider #103

Pre-registration is required.

Location

In Person - February 26, 27, March 2, 6, 2026
BASF Offices
50 Fremont Street, Suite 1700
San Francisco, CA

Virtual - March 7, 2026

Zoom link will be provided prior to the program.

Cost

*Cost increases by \$100 on or after January 30, 2026

\$1,395 BASF Member

\$1,395 Co-Sponsoring Organization Member

\$1,495 All Others

**BASF MEMBERS:
BE SURE TO LOGIN TO GET
YOUR DISCOUNT!**

Special Requests:

People with disabilities should contact BASF regarding reasonable accommodations at adr@sfbar.org.

All are welcome, varying rates apply based on membership status.

Register online: www.sfbar.org/calendar

Event Code: ADR262049